# **Synchronous ECSCW 2020**

- To promote direct exchange of ideas among the conference participants across different time zones, we are planning a set of live sessions during the conference from 15:00-19:30 (German time, UTC+02:00).
- The planned live social events take place between 19:00 and 20:00 (Monday) and 19:30 and 20:30 (Tuesday) (German time, UTC+02:00)
- Following the ECSCW tradition, this live program will be "single track." All of the live synchronous sessions will take place via Zoom.
- All Zoom links and passwords will be emailed to registered participants before the conference.
- We will continue to explore other online tools for promoting interaction and communication among the presenters and participants, including informal and serendipitous encounters.

### Saturday, June 13 (Pre-Conference, German time, UTC+02:00)

15.30 - 18.30

### **Workshop Registration**

Zoom Hall

#### **Technical Support**

Details about the program of the individual virtual workshop are coming soon.

## Sunday, June 14 (Pre-Conference, German time, UTC+02:00)

15.30 - 18.30

#### **Workshop & Doctoral Colloquium Registration**

Zoom Hall

### **Technical Support**

Details about the program of the individual virtual workshop are coming soon.

10.00 - 16.00

#### **Doctoral Colloquium**

Zoom Plenary

Moderators: Chiara Rossitto & Peter Tolmie

**Participants:** Axel Niklasson, Yisi Han. Software, Clélie Amiot, Steffi Kohl, Richard Paluch, Nana Kesewaa Dankwa, Yoana Ahmetoglu, Kathrin Juhart, Ganiat Omolara Kazeem. Chloe Eghtebas, Olivia Ruston

## Monday, June 15 (Main-Conference, German time, UTC+02:00)

15.30 - 18.30	Registration / Technical Support	Zoom Hall
16:00 – 16:20	Opening Plenary	Zoom Plenary
16:20 – 17:20	Keynote	Zoom Plenary
	Kirsten Gram-Hansen. Aalborg University, Denmark.  Understanding consumers and everyday practices in a reconfigured energy system	
17:20 – 17:30	Break	Zoom Plenary
17:30 – 17:50	Poster Madness	Zoom Plenary
	Moderators: Johanna Meurer, Norman Makoto Su and Cleidson de Souza	
17:50 – 18:00	Break	Zoom Plenary
18:00 – 18:50	Paper and Note Session 1	Zoom Plenary
	Chair: Aparecido Fabiano Pinatti de Carvalho (Journal paper) Mateusz Dolata, Birgit Schenk, Jara Fuhrer, Alina Marti, Gerhard Schwabe When the System does not Fit: Coping Strategies of Employment Consultants (Note) Christine T. Wolf Al Ethics and Customer Care: Some Considerations from the Case of "Intelligent Sales"	
18:50 – 19:00	EUSSET Announcement	Zoom Plenary
19:00 – 20:00	Open Forum Discussion	Zoom Plenary
	Facilitators  Myriam Lewkowicz & Michael Muller  Contributors  Claudia Müller, Liam Bannon, Kjeld Schmidt, Pernille Bjorn, Ciorgio De Michalis, and Mark Blythe	

Giorgio De Michelis, and Mark Blythe

## Tuesday, June 16 (Main-Conference, German time, UTC+02:00)

15.30 - 18.30	Registration / Technical Support	Zoom Hall
15:00 – 15:30	EUSSET General Assembly	Zoom EUSSET
15:30 – 17:00	Panel	Zoom Plenary
	Surveillance Capitalism: Data Driven Business Models, their Societal Impact, and the Role of Academic Com- munities	
	<b>Moderator: Volker Wulf.</b> Professor in Socio-Informatics at the University of Siegen in Germany	
	Panelists:	
	<b>Maximilian Becker.</b> Chair for Data Protection Law and IT- Law at the Institute for Legal Informatics, Leibniz University, Hannover, Germany.	
	<b>Alan Borning.</b> Professor Emeritus in the Paul G. Allen School of Computer Science & Engineering, University of Washington, Seattle USA.	
	<b>Yuuki Hara.</b> Researcher at Hitachi, Ltd. Research & Development Group, Global Center for Social Innovation, Tokyo, Japan.	
	<b>Jingjing Liu.</b> Socio-Informatics and China Studies, University of Siegen	
	<b>Daniela Stockmann.</b> Professor of Digital Governance in the Centre for Digital Governance, Hertie School, Berlin, Germany	
17:00 – 17:10	Break	Zoom Plenary
17:10 – 18:10	Paper and Note Session 2	Zoom Plenary
	Chair: Antonella De Angeli	
	(Journal paper)	
	Sara Maria Josefine Willermark and Lena Pareto	
	Unpacking the Role of Boundaries in Computer-Supported Collaborative Teaching	
	(Journal paper)	
	Anatoliy Gruzd, Priya Kumar, Deena Abul-Fottouh, and Caroline Haythornthwaite	
	Coding and classifying knowledge exchange on social media: A comparative analysis of the #Twitterstorians	

and AskHistorians communities

18:10 – 18:20 Break Zoom Plenary

18:20 – 19:50 Exploratory Papers Session 1 Zoom Plenary

### Chair: Ingrid Erickson and Marén Schorch Leah Kulp and Aleksandra Sarcevic

"Envisioning a Shared Checklist Display to Support Teamwork During Emergency Medical Care"

# Clément Cormi, Khuloud Abou Amsha, Matthieu Tixier and Myriam Lewkowicz

"How the local domestication of a teleconsultation solution is influenced by the adoption of a national policy?"

#### Julian Fietkau and Laura Stojko

"A system design to support outside activities of older adults using smart urban objects"

'David B. Martin'
BEST PAPER AWARD

#### Oindrila Matilal

"Time Matters: Flexi-time and women's retention in the 24/7 workplace"

# Luigina Ciolfi, Breda Gray and Aparecido Fabiano Pinatti de Carvalho

"Making Home Work Places"

## Tanja Ertl, Konstantin Aal, Hoda Diraoui, Peter Tolmie and Volker Wulf

"Psychosocial ICT: The Potential, Challenges and Benefits of Self-help Tools for Refugees with Negative Mental Stress"

19:50 – 20:50 Social Event Zoom Plenary

## Wednesday, June 17 (Main-Conference, German time, UTC+02:00)

15.30 - 18.30	Registration / Technical Support	Zoom Hall
16:00 – 17:00	EUSSET Lifetime Achievement Award Presentation	Zoom Plenary
17:00 – 17:10	Break	Zoom Plenary
17:10 – 18:25	Exploratory Papers Session 2	Zoom Plenary
	Chair: Ingrid Erickson and Marén Schorch Gunnar Stevens and Paul Bossauer  "Who do you trust: Peers or Technology? A conjoint analysis about computational reputation mechanisms"  Dennis Lawo, Philip Engelbutzeder, Margarita Esau and Gunnar Stevens  "Networks of Practices: Exploring Design Opportunities for Interconnected Practices"  Marvin Michael Schmidt and Rainer Stark  "Model-Based Systems Engineering (MBSE) as computer-supported approach for cooperative systems development"  Kinga Skorupska, Kamil Warpechowski, Radoslaw Nielek and Wieslaw Kopec  "Conversational Crowdsourcing for Older Adults: a Wikipedia Chatbot Concept"  Robb Mitchell, Enrique Encinas and Ben Kirman  "Social Icebreakers Everywhere: A Day In The Life"	
18:25 – 18:35	Break	Zoom Plenary
18:35 – 19:25	Paper and Note Session 3	Zoom Plenary
	Chair: Thomas Ludwig  (Journal paper)  Michael Prilla, Oliver Blunk and Irene-Angelica Chounta  How does Collaborative Reflection Unfold in Online Communities? An Analysis of two Data Sets  (Note)  Cathrine Seidelin, Charlotte P. Lee and Yvonne Dittrich  Understanding data and cooperation in a public sector arena	
19:25 – 19:40	Closing & Handoff to ECSCW 2021 Conference	Zoom Plenary

Chairs

## **Asynchronous ECSCW 2020**

### Journal Papers, Exploratory Papers and Notes

Authors of accepted Journal papers, Exploratory papers and Notes are invited to upload a video presentation of their work. Papers and (optional) presentation will be available through an online platform for asynchronous viewing and commenting. We will publish a full list of accepted papers on the conference website in the coming weeks.

Details about accessing online paper presentations will be emailed to all registered participants.

### Posters

Poster authors are invited to prepare their posters as PDF files and accompany them with audio narration files. The poster authors will post their files using Padlet. The platform will allow for asynchronous viewing and commenting on the posters, with poster authors responding to comments. Online poster presentations will be available for viewing throughout the conference. Poster authors are also invited to participate in the ECSCW Madness on Monday to preview their research.

Details about accessing online posters will be emailed to all registered participants.

## Open Space

The digital FLAKE can be used by all ECSCW participants during the entire conference. The visualization is done with the help of Padlet. Detailed information about the different socio-ecological topics, the FLAKE as a method and the use of the Padlet will be presented in the exhibition itself via text and video.